



MediTravel Solutions LLC
16516 El Camino Real # 220
Houston TX 77062-5723

Medical Tourism Provider Assessment

Name of Hospital/Clinic: HOSPITAL MEXICO AMERICANO S.C.

Date of Commencement: 17-02-1958

Address: Calle Colomos 2110 Col. Ladrón de Guevara

Website: www.hma.com.mx

Clinic/Hospital Telephone: 36 48 3333

Main Contact Name: Daniel Elí Henriquez Jaimes

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Do you use electronic records? We are in the process of changing over (approximate time 6 months)

What language is documented in medical forms? Spanish

What languages are available for client care? Spanish and English

Total number of Inpatient Beds: 72

Average number of inpatient beds occupied daily: 40

How many outpatients were serviced for the last full year? Considering those attended in the emergency area, we service an average of 10,000 patients per year.

Do you have an emergency department? Yes. There is a stabilization area, and a doctor on duty 24 hours, 365 days/year who is accredited in ATLS and ACLS (Advanced Trauma and Cardiovascular Life Support), with prioritized patient attention procedures in place (Triage).

If not, how close is the nearest emergency department? NA

How many surgical/operating room theaters are located at your facility? 12 and a delivery room and a room for aquatic deliveries.

What are the five top surgical, treatment procedures performed and how many were performed in the last full year:

1. Laparoscopic cholecystectomy
2. Hernioplasty
3. Arthroplasties
4. Kidney transplants (an average of 1 or 2 per month)
5. Deliveries in general (aquatic, cesarean and natural)

Does your facility own and operate a medical transport service that provides Medical Transport Services? No, this is outsourced.

What is the closest Airport to your facility? 19.6 Miles (About 36 minutes).

Does your facility provide care in homes or hotels? No, but care is available through an agency specialized in this type of service.

What are the 3 closest hotels to your facility:

1. Country Plaza Hotel (2.8 miles, 11 minutes)
2. Hotel Fiesta Americana Grand Guadalajara Country Club (1.6 miles, 7 minutes)
3. Hotel Quinta Real (2.2 miles, 9 minutes)

Do you have a preferred rate with these hotels? If so, please explain. No

What tourist attractions/ activities are available for medical tourism clients? Please list:

We do not offer touristic activities, but the following are attractions in the city of Guadalajara.

1. Guadalajara Zoo
2. El trompo mágico (Interactive Museum)
3. The Parían plaza in Tlaquepaque (<http://en.wikipedia.org/wiki/Tlaquepaque>)

Do you have preferred rates with any of these attractions/activities? If so, please explain. No

Does your facility have any certifications/accreditations? Please list.



Joint Commission International: In March of 2010 we received the maximum international hospital accreditation for patient safety. To date we are the only hospital in the west of the country to obtain it.



Certification by Mexico's General Health Board: In March of 2005 we received this certification, after meeting the requirements of the National Certification Program for Medical Establishments.



Jalisco's Quality a la Calidad: In February of 2011 we obtained the Jalisco Prize for Quality, granted by the Government of the State of Jalisco



ISO 9001:2008: On July 30, 2007, we received the certification from Det Norske Veritas that we adhere to the international quality management system ISO 9001:2008. We were recertified in July of 2010 for a period of 3 years.



Socially Responsible Company: We obtained the distinctive "Socially Responsible Company" in February of 2011 from the Mexican Center for Philanthropy (CEMEFI) and the Alliance for Corporate Social Responsibility.



Distinctive H: We received the maximum recognition granted by the Boards of Health and Tourism in February of 2009, certifying trustworthiness, hygiene and safety in handling of food.



ISO 14001:2001: In March of 2011 we received ISO 14001-2004 certification from Det Norske Veritas, endorsing the commitment Mexicano Americano Hospital has with the environment.



The Best Mexican Companies: In October of 2011 we received recognition from the Tecnológico de Monterrey, Banamex and Deloitte for companies with high standards of performance in their business practices.

Additional Information: